

ARAW BENEFICIARY REQUEST APPROVALS

DECEMBER 2021 | VER 12/13/21

Beneficiary	Outreach	Biggest Concern	Notes	Specific Request	Approvals
<p>BENE# 18-19/08</p> <p>Bizarro, Lucille 82 y/o; 10/31/1939 Income: \$1,620 H</p> <p>ARAW support \$16,643: Reoccurring: BCBS \$652.44 '18, Cable \$27.90 '19, EPERS \$51.95 '18, Rx Ins \$24.70 '19, Phone/Int \$74.88 '19, OTC \$21.69 '19 Gifts: Stove \$610 '20, Dental \$668 '20 & \$198 '19, Car repair \$259 '20 & \$475 '19, Holiday \$150 '18-20</p>	<p>DCOA Ann Raymond (508) 999-4717</p>	<p>"I am afraid to be without a car & I can't afford the repairs. I know I have money in the bank but it scares me to use it because I'm always worried for the big repairs on the house."</p>	<p>Uses car to attend DCOA activities</p> <p>Repairs have already been done</p>	<p>Quarterly:</p> <ul style="list-style-type: none"> ▪ Continuation of BCBS \$685.63 (2022 rate) <p>Monthly:</p> <ul style="list-style-type: none"> ▪ Continuation of Rx Insurance \$24.70 ▪ Continuation of internet/phone \$76 ▪ Continuation of cable \$27.90 ▪ Continuation of OTC Prilosec \$21.69 ▪ Continuation of EPERS \$51.95 <p>Gift:</p> <ul style="list-style-type: none"> ▪ Invoice Car repairs \$590.60 	<p>Quarterly:</p> <ul style="list-style-type: none"> ▪ Continuation of BCBS \$685.63 (2022 rate) <p>Monthly:</p> <ul style="list-style-type: none"> ▪ Continuation of Rx Insurance \$24.70 ▪ Continuation of internet/phone \$76 ▪ Continuation of cable \$27.90 ▪ Continuation of OTC Prilosec \$21.69 ▪ Continuation of EPERS \$51.95 <p>Gift:</p> <ul style="list-style-type: none"> ▪ Invoice Brake Repair (Sept) \$260.51
<p>BENE# 21-22/13</p> <p>Gadomski, Marion 77 y/o; 7/28/1944 Income: \$1,729 H</p> <p>ARAW support: New</p>	<p>BA Pat Midurski (508) 717-0400</p>	<p>"I don't want to lose my Coastline benefits. That worries me most. This reverse mortgage money should not count! I need my homemaker & my PERS."</p>	<p>ARAW approved health insurance October 2021 (Social worker as well but declined) – award letter not sent yet</p> <p>Undisclosed reverse mortgage credit line available</p>	<p>Monthly:</p> <ul style="list-style-type: none"> ▪ Health insurance \$242 	<p>6 months of:</p> <ul style="list-style-type: none"> ▪ Health insurance \$242 <i>* mail invoices to office</i> <p><i>Our hope is that this will afford time to get a better idea of her financial situation including the reverse mortgage. We are happy to fund any advisors to help with this process. We will reconsider request at that time</i></p>

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<p>BENE# 16-17/03</p> <p>Andrade, Josephine 91 y/o; 10/30/1930 Income: \$987 H</p> <p>ARAW support \$13,230: Reoccurring: Electric \$25-100 '18, Phone \$33 '17 Gift: Car insurance \$907 '16, HOI \$1,000-1,450 '16-20, Holiday \$100-150 '16-20</p>	<p>BA Pat Midurski (508) 717-0400</p>	<p>"I can't believe I am still here. But my family takes good care of me & I do the best I can. I want to stay in my home until I die. If the ARAW can continue to help with my HOI, I would be so grateful. I paid off my loan & CC & am saving for a new roof. Thank you for all the help."</p>	<p>Paid off loan & CC</p> <p>Saving for roof – daughter will help financially as well</p>	<p>Gift:</p> <ul style="list-style-type: none"> ▪ Statement Homeowners' insurance balance \$966 	<p>Gift:</p> <ul style="list-style-type: none"> ▪ Statement Homeowners' insurance balance \$966
<p>BENE# 20-21/15</p> <p>Sinclair, Madeline 83 y/o; 3/14/1938 Income: \$1,469 H</p> <p>ARAW support \$686: Reoccurring: EPERS \$51.95 '21 Gift: Rx Insurance \$166.90 '21</p>	<p>WCOA Susan Routhier (508) 636-1026</p>	<p>"I am not able to do anything, my head, neck, back everything hurts."</p>	<p>Currently in chemotherapy</p> <p>Approved for services thru BES – could be months before available</p>	<p>Monthly:</p> <ul style="list-style-type: none"> ▪ Housecleaning \$150 (until BES covers) 	<p>Monthly:</p> <ul style="list-style-type: none"> ▪ Housecleaning \$150 (until BES covers) <p><i>Please let us know when BES steps in</i></p>
<p>New BENE# 22/26G</p> <p>Mello, Jeanne 75 y/o; 6/1/1946 Income: \$1,040 sub</p> <p>ARAW support: New</p>	<p>FCOA Carolyn D'Antoni (508) 979-4081</p>	<p>She does drive & would very much like to get her car repaired.</p>	<p>F/U EM sent 11/18</p>	<p>Gift:</p> <ul style="list-style-type: none"> ▪ Statement Car repair \$380 	<p>Gift:</p> <ul style="list-style-type: none"> ▪ Statement Car repair \$380

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<p>New BENE# 21-22/22</p> <p>Gibau, Maria 90 y/o; 8/11/1931 <i>Income: \$1,382 sub</i></p> <p>ARAW support \$138.27: Gift: Rx \$138.27 '21</p>	<p style="text-align: center;">BA Pat Midurski (508) 717-0400</p>	<p>Mrs. Gibau is experiencing weight loss which daughter states "may be related to forgetting to eat. She refuses MOW & has begun to drink a bottle or two of Ensure daily." Daughter calls daily to remind her to eat, drink Ensure & take medications.</p>	<p>Referral from CESI</p> <p>Pays for Rx out of pocket – MassHealth will covered if approved</p> <p>EDDF for medications</p>	<p>Monthly:</p> <ul style="list-style-type: none"> ▪ Two cases of Ensure \$96 	<p>Monthly:</p> <ul style="list-style-type: none"> ▪ Two cases of Ensure \$96 <p><i>Please let us know when MH begins to cover</i></p>
<p>New BENE# 21-22/23</p> <p>Gordon, Melba 89 y/o; 3/21/1932 <i>Income: \$1,547 H</i></p> <p>ARAW support: New</p>	<p style="text-align: center;">FCOA Carolyn D'Antoni (508) 979-4081</p>	<p>How will she be able to pay to replace her dentures lost about two months ago. SWH will not pay for a new set. She is very far behind on her electric, gas and water bills.</p>	<p>Will send request for dentures once estimate is obtained from dentist</p> <p><i>*Awaiting copy of cable bill</i></p>	<p>Monthly:</p> <ul style="list-style-type: none"> ▪ Cable up to \$160 <p>Gift:</p> <ul style="list-style-type: none"> ▪ <i>Invoice</i> Overdue electric \$591.92 ▪ <i>Invoice</i> Overdue gas \$347.45 	<p>Monthly:</p> <ul style="list-style-type: none"> ▪ Cable up to \$160* <p>Gift:</p> <ul style="list-style-type: none"> ▪ <i>Invoice</i> Overdue electric \$591.92 ▪ <i>Invoice</i> Overdue gas \$347.45

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<p>BENE# 21-22/24</p> <p>Fisher, Laura 74 y/o; 7/30/1947 Income: \$1,972 R</p> <p>ARAW support \$1,578: Gift: Bed \$1,578 '20</p>	<p style="text-align: center;">ALBA Sharon O'Malley (508) 717-0400</p>	<p>“My worry is my health. I know have a urologist & have to use pads & briefs, which are expensive. Friends & family are always on the lookout for places that have them to give away, it would be great to have some help paying for them.”</p>	<p>Was unaware ARAW offers reoccurring support</p> <p>Increased phone cost that tracks heart activity</p>	<p>Exception:</p> <ul style="list-style-type: none"> ▪ Income guidelines (over \$72) <p>Monthly:</p> <ul style="list-style-type: none"> ▪ BCBS \$228.81 (2022 rate) ▪ Incontinence products \$83.75 	<p>Exception:</p> <ul style="list-style-type: none"> ▪ Income guidelines (over \$72) <p>Monthly:</p> <ul style="list-style-type: none"> ▪ BCBS \$228.81 (2022 rate) ▪ OTC products thru WA \$95
<p>New BENE# 21-22/25</p> <p>Smith, Debra 70 y/o; 8/19/1951 Income: \$814 sub</p> <p>ARAW support: New</p>	<p style="text-align: center;">DCOA Ann Raymond (508) 979-4081</p>	<p>“OMG! I really need my tablet, this is my lifeline. I lay in bed a lot because I won't have the energy somedays & I go on YouTube.”</p>	<p>Worked as Foster Grandparent until cancer diagnosis – loss of income</p> <p>3rd number listed on phone bill is outdated phone no longer in use</p>	<p>Monthly:</p> <ul style="list-style-type: none"> ▪ Phone/tablet service \$89.93 	<p>Monthly:</p> <ul style="list-style-type: none"> ▪ Phone/tablet service \$89.93

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<p>New BENE# 22/27G</p> <p>George, Claudia 75 y/o; 12/3/1946 Income: \$1,098 H</p> <p>ARAW support: New</p>	<p>DCOA Ann Raymond (508) 979-4081</p>	<p>“Finances. Not having the money to pay for things. My hearing is getting worse & worse. I can’t communicate with people. My left ear had nerve damage over 20 years ago. My right ear recently had to remove calcium & replace bone.”</p>	<p>Had eye removed due to Ocular Melanoma</p> <p>Happy with current health insurance</p>	<p>Gift:</p> <ul style="list-style-type: none"> ▪ Invoice Hearing aids \$2,700 	<p>Gift:</p> <ul style="list-style-type: none"> ▪ Invoice Hearing aids \$2,700 ▪ \$515 credit card bill <p><i>Will need credit card bill and remittance info</i></p>
<p>New BENE# 22/28G</p> <p>Soares, Maria 67 y/o; 9/9/1954 Income: \$1,962 H</p> <p>ARAW support: New</p>	<p>BA Pat Midurski (508) 717-0400</p>	<p>“I have worked hard since I came to the US. I am proud I am a US citizen & my husband & I worked several jobs to buy our house. When he died, I was determined to keep my home & worked multiple jobs to earn money. Unfortunately, I was laid off at one point & utilized CC to pay my bills.”</p>	<p>Referral from NB Community Development Center</p> <p>Son lives on second floor & pays rent</p>	<p>Exception:</p> <ul style="list-style-type: none"> ▪ Income guidelines (over \$62) <p>Gift:</p> <ul style="list-style-type: none"> ▪ Freestyle lite glucose strips (50 count) \$96.39 	<p>Exception approved:</p> <ul style="list-style-type: none"> ▪ Income guidelines <p>Gift:</p> <ul style="list-style-type: none"> ▪ Freestyle lite glucose strips (50 count) \$96.39 <p><i>Until MH picks up</i></p>

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<p>BENE# 20-21/10</p> <p>Parquette, Mary Jane 69 y/o; 11/10/1952 Income: \$1,346 sub</p> <p>ARAW support \$1,348: Reoccurring: EPERS \$51.95 '20 Gifts: CC \$471.16 '20, Holiday \$150 '20</p>	<p>DCOA Ann Raymond (508) 999-4717</p>	<p>“What’s going to happen to me? I worry about expenses & I have cut down as much as I can. My car insurance is so high it takes all my money for the month then I can’t pay my cable. I’ve fallen behind. They’re going to shut me off!”</p>	<p>Recently had car accident, insurance high – re-evaluating</p> <p>Age exception for reoccurring approved Oct 2020</p>	<p>Monthly:</p> <ul style="list-style-type: none"> ▪ Cable/phone/internet \$165 (Including past due \$163.55) ▪ <i>Continuation</i> of EPERS \$51.95 	<p>Monthly:</p> <ul style="list-style-type: none"> ▪ Cable/phone/internet \$165 (Including past due amount) ▪ <i>Continuation</i> of EPERS \$51.95
<p>New BENE# 21-22/26</p> <p>Furtado, Fatima 73 y/o; 8/28/1948 Income: \$949 sub</p> <p>ARAW support \$205.85: Gift: Eversource \$205.85</p>	<p>ALBA Sharon O’Malley (508) 717-0400</p>	<p>“Any financial help would be a very big help. My income is low & it is sometimes hard to make ends meet. I had to get furniture for my apartment a few years ago & it was very expensive. I can’t make more than the minimum payment each month & will never pay it all.”</p>	<p>Referral from IAC</p> <p>EDDF Eversource bill</p>	<p>Monthly:</p> <ul style="list-style-type: none"> ▪ SRTA Charlie Card \$28 <p>Gift:</p> <ul style="list-style-type: none"> ▪ Invoice BOA Credit Card (9095) \$1,002.41 ▪ Invoice BOA Credit Card (5243) \$5,551.59 	<p>Monthly:</p> <ul style="list-style-type: none"> ▪ SRTA Charlie Card \$28 <p>Gift:</p> <ul style="list-style-type: none"> ▪ Invoice BOA Credit Card (5243) \$5,000

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<p>BENE# 14-15/05</p> <p>Monteith, Judith 82 y/o; 11/12/1939 Income: \$1,281 sub</p> <p>ARAW support \$17,702: Reoccurring: Cable/phone/internet \$183 19, EPERS \$41.95 '18 Gift: Holiday \$100-150 '14-20 Discontinued: BCBS \$197.74 '14-19</p>	<p>ALBA Sharon O'Malley (508) 717-0400</p>	<p>"I appreciate all that you do & that you continued paying the cable this year. Things are getting more & more expensive, it seems like it costs \$10 in gas just to drive around the block! My car insurance & renters insurance bills come in now. I will pay the renters myself, but if I could have help with the car insurance that would be great!"</p>	<p>Prices going up – stress on budget</p> <p>Suffers from anxiety</p>	<p>Gift:</p> <ul style="list-style-type: none"> ▪ Policy Car insurance \$556 	<p>Gift:</p> <ul style="list-style-type: none"> ▪ Policy Car insurance \$556
<p>New BENE# 21-22/27</p> <p>Cardoso, Isabel 86 y/o; 11/12/1935 Income: \$1,002 H</p> <p>ARAW support: New</p>	<p>DCOA Ann Raymond (508) 979-4081</p>	<p>"I have Lupas and it sneaks up on me and I lose my strength and my arthritis gets worse. I am afraid of falling and not being able to get help."</p>	<p>Safety issue – has Lupus</p>	<p>Monthly:</p> <ul style="list-style-type: none"> ▪ EPERS \$51.95 	<p>Monthly:</p> <ul style="list-style-type: none"> ▪ EPERS \$51.95

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<p>BENE# 22/13G</p> <p>Harrington, Diane 67 y/o; 5/21/1954 <i>Income: \$1,268 sub</i></p> <p>ARAW support \$1,592: Gift: Whaler's Cove first & last \$1,592.39 '21</p>	<p>ALBA Sharon O'Malley</p> <p>(508) 717-0400</p>	<p>From Aug app: "My doctor agrees that moving to assisted living where I can get around will be much better. I am looking forward to being able to move around and to see other people and do things again!"</p>	<p>URGENT – approved EDDF w/chair approval</p> <p>Undeclared life insurance asset – SSI/SSA suspended pending further review</p> <p>ARAW approved first & last rent Aug 2021</p>	<p>Gift:</p> <ul style="list-style-type: none"> ▪ Invoice October rent to Whaler's Cove \$1,159.25 	<p>Gift:</p> <ul style="list-style-type: none"> ▪ Invoice October rent to Whaler's Cove \$1,159.25
<p>BENE# 21/18G</p> <p>Kerrigan, Mary Anne 70 y/o; 7/28/1951 <i>Income: \$1,364 sub</i></p> <p>ARAW support \$799: Gift: Lift Chair \$799 '20</p>	<p>FCOA Lucille Dauteuil</p> <p>(508) 979-4081</p>	<p>"I do manage to get to my car with my walker & go for a drive. It would be so great if I could sit by the ocean in a seat with a back & get to go to some fairs & festivals sitting outside in a comfortable scooter chair."</p>	<p>Compact scooter – would fit in trunk of car & easily assembled</p>	<p>Gift:</p> <ul style="list-style-type: none"> ▪ Electric powered scooter \$799 	<p>HOLD <i>In theory approve of the concept. as with other mobility assistive equipment would like a health care provider to weigh in. if deemed appropriate, thru local vendor for "test drive" loading/unloading to ensure suitability and manageability. Assistance w/associated costs. Want what will work best in practice and help/safe</i></p>

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<p>BENE# 19-20/17</p> <p>Hultgren, Mary 85 y/o; 3/31/1936 <i>Income: \$1,890 sub</i></p> <p>ARAW support \$12,335: Reoccurring: EPERS \$51.95 '20 Gifts: Dental \$3,287 '14, Hearing aid \$2,200 '13 & \$5,400 '19, Holiday \$150 '20</p>	<p style="text-align: center;">FCOA Lucille Dauteuil (508) 979-4081</p>	<p>"I'm doing ok financially but I might be needing another type of hearing aid that I can't afford. I had an evaluation appt with Dr. Elio DoBem at Miracle Ear in Dartmouth & and these would cost \$7,915."</p>	<p>ARAW pd \$5,400 for hearing aids in 2019</p> <p>Requested 2nd estimate for SCENT - Email from SCENT included</p>	<p>Gift:</p> <ul style="list-style-type: none"> ▪ Purchase Agreement Hearing aids \$7,915 	<p>HOLD <i>Concerns around the high price of the hearing aids. Quote is \$3,000 more than we have paid previously. Would like Mary to get a second opinion from a trusted vendor so that the committee has something to gauge this estimate against. Southcoast ENT recommended. Assistance w/associated costs.</i></p>
<p>New BENE#</p> <p>Patistea, Theresa 91 y/o; 11/7/1930 <i>Income: \$1,420 H</i></p> <p>ARAW support: New</p>	<p style="text-align: center;">BA Pat Midurski (508) 717-0400</p>	<p>"What worries me the most is losing my memory. I was an avid reader however I have lost interest. I find it difficult to stay focused. My daughters take care of remembering for me. One handles my finances, one takes care of my medical appts, another monitors my meds."</p>	<p>Referral from NBCOA in May 2021 -over assets at that time – reportedly daughter's money</p> <p>CESI paying 2 days of social day – family currently covering third day (Family unwilling to pay 3rd day?)</p> <p>Still driving?</p>	<p>Gift:</p> <ul style="list-style-type: none"> ▪ New Bedford Social Day, one day per week, \$54 per day, for 3 months, \$648 total 	<p>NOT APPROVED <i>Theresa appears to have sufficient financial funds and family to support this cost. Should her situation change, we are more than happy to consider another request.</i></p>