

ARAW BENEFICIARY REQUEST REVIEW

MARCH 2022 | VER 4/1/22

| Beneficiary | Outreach | Biggest Concern | Notes | Specific Request | Approvals |
|--|---|--|--|---|---|
| <p>New BENE# 21-22/32</p> <p>Vieira, Kathy 80 y/o; 7/3/1941 Income: \$1,544 R ARAW support: New</p> | <p>DCOA Ann Raymond (508) 999-4717</p> | <p>When asked what worries her most she said "It's a hard question because I try not to worry because God is good & I have had so much help with the cost of having cancer."</p> | <p>Lost hearing aids a year ago – cannot afford new ones Afraid to be alone Has not applied for SNAP \$8,500 in savings</p> | <p>Monthly:</p> <ul style="list-style-type: none"> ▪ EPERS \$51.95 <p>Gift:</p> <ul style="list-style-type: none"> ▪ Estimate Hearing aids from SCENT \$4,400 | <p>Monthly:</p> <ul style="list-style-type: none"> ▪ EPERS \$51.95 <p>Gift:</p> <ul style="list-style-type: none"> ▪ Estimate Hearing aids from SCENT \$4,400 <p><i>High bank balance but due to medical conditions, lack of other assets and no family, support granted</i></p> |
| <p>BENE# 19-20/07</p> <p>Mello, Janet 76 y/o; 9/11/1945 Income: \$2,109 H ARAW support \$2,526: Gifts: Car insurance \$589 '21, Car repair \$301 '20, Glasses \$250 '20, Pest control \$216 '19, Plumber \$688 '19, Holiday \$150 '19-21</p> | <p>BA Pat Midurski (508) 717-0400</p> | <p>"I thought it was so good to receive this increase in my income however I am losing so many benefits. SNAP was discontinued & PACE was decreased. I have to pay for my Part B Medicare as well as my Rx's."</p> | <p>Over \$8k in bank SS increase in Oct21 former spouse's death – loss or reduction of benefits Income exception granted for FLO 11/2021</p> | <p>Exception:</p> <ul style="list-style-type: none"> ▪ Income guidelines (Over \$9) <p>Gift:</p> <ul style="list-style-type: none"> ▪ Statement Car insurance \$408.50 ▪ Statement Homeowners' insurance \$589 | <p>Exception:</p> <ul style="list-style-type: none"> ▪ Income guidelines (Over \$9) <p>Gift:</p> <ul style="list-style-type: none"> ▪ Statement Car insurance \$408.50 <p><i>MMP strongly encouraged to aid in budgeting with new financial situation</i></p> |

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| <p>BENE# 21-22/24</p> <p>Fisher, Laura 74 y/o; 7/30/1947 Income: \$1,972 R</p> <p>ARAW support \$2,816: Reoccurring: BCBS \$227 '22, OTC \$83 '21 Gifts: Glasses \$463 '21, Bed \$1,578 '20, Holiday \$150 '21</p> | <p>ALBA Sharon O'Malley</p> <p>(508) 717-0400</p> | <p>"I was in shock to see this large bill. Last year I had my stimulus check to pay it. I can probably save \$25 per month to pay on this bill & my children already help with my CC, so I don't want to ask them to help me."</p> | <p>Part B premium is more than SS benefit</p> <p>Has submitted subsidized housing applications</p> <p>Discussed strategies for future planning</p> | <p>Gift:</p> <ul style="list-style-type: none"> Invoice Part B premium \$725.60 (Due Oct 2022) | <p>Gift:</p> <ul style="list-style-type: none"> Invoice Part B premium \$725.60 (Due Oct 2022) |
| <p>BENE# 21-22/25</p> <p>Smith, Debra 70 y/o; 8/19/1951 Income: \$943 sub</p> <p>ARAW support \$179: Reoccurring: Phone \$89 '21</p> | <p>DCOA Ann Raymond</p> <p>(508) 999-4717</p> | <p>"I'm trying to make it but it's getting hard not working anymore. I really couldn't live without my car & if ARAW could help that would be amazing."</p> | <p>Loss of income since cancer diagnosis</p> <p>Drives to chemo</p> | <p>Gift:</p> <ul style="list-style-type: none"> Statement Car insurance balance (Apr-Aug) \$282.52 | <p>Gift:</p> <ul style="list-style-type: none"> Statement Car insurance balance (Apr-Aug) \$282.52 |
| <p>BENE# 20-21/16</p> <p>Ponte, Marion 75 y/o; 2/20/1946 Income: \$1,481 H</p> <p>ARAW support \$3,241: Reoccurring: Health ins \$259 '21 Gifts: Holiday \$150 '21</p> | <p>WCOA Susan Routhier</p> <p>(508) 636-1026</p> | <p>When asked what worries her most her reply was "Everything". Her daughter elaborated that her mother suffers from anxiety disorder & is on medication that has recently been changed. They are hopeful she will see improvements.</p> | <p>Daughter very involved</p> <p>Worried ARAW will discontinue help</p> | <p>Exception:</p> <ul style="list-style-type: none"> Over asset (\$2,618) <p>Monthly:</p> <ul style="list-style-type: none"> Health insurance \$259 <p><i>Exception granted as d/c of support may prove anxiety-inducing</i></p> | <p>Exception:</p> <ul style="list-style-type: none"> Over asset (\$2,618) <p>Monthly:</p> <ul style="list-style-type: none"> Health insurance \$259 <p><i>Exception granted as d/c of support may prove anxiety-inducing</i></p> |

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| <p>New BENE# 21-22/33</p> <p>Walker, Bonnie 75 y/o; 11/11/1946 Income: \$1,207 sub ARAW support: New</p> | <p>BA Pat Midurski (508) 717-0400</p> | <p>“I try to live within my means but every month I run short & have to charge something on my credit cards. Now with my cancer treatment, multiple doc visits, numerous tests & meds, I have even more bills.”</p> | <p>Referral from friend Undergoing cancer treatments Moving? f/u w/BW re: BCBS</p> | <p>Monthly:</p> <ul style="list-style-type: none"> ▪ Cable/phone/internet \$175 ▪ OTC products & Boost from Westport Apothecary \$55 ▪ Demand Response 1 book \$25 | <p>Monthly:</p> <ul style="list-style-type: none"> ▪ Cable/phone/internet \$175 ▪ OTC products & Boost from Westport Apothecary \$55 ▪ Demand Response 1 book \$25 <p>Gift:</p> <ul style="list-style-type: none"> ▪ Medial Co-pay of \$295, with invoice if not paid already |
| <p>BENE# 21-22/05</p> <p>Furness, Betty 74 y/o; 3/1/1948 Income: \$2,092 R ARAW support \$1,372: Reoccurring: Cable/phone/internet \$147 '21 Gifts: Personal care \$40.17 '21, Holiday \$150 '21</p> | <p>DCOA Ann Raymond (508) 999-4717</p> | <p>“I am having trouble with my bladder & it’s getting hard to handle. The biggest help would be Depends because it's getting too expensive.”</p> | <p>Consolidated CCs Support from church Refuses SNAP – denied in past</p> | <p>Monthly:</p> <ul style="list-style-type: none"> ▪ Estimate Personal care items from Westport Apothecary \$40.17 ▪ EPERS \$39.95 <p>Gift:</p> <ul style="list-style-type: none"> ▪ Estimate Glasses from Pearle Vision \$297.20 | <p>Monthly:</p> <ul style="list-style-type: none"> ▪ Estimate Personal care items from Westport Apothecary \$40.17 ▪ EPERS \$39.95 <p>Gift:</p> <ul style="list-style-type: none"> ▪ Estimate Glasses from Pearle Vision \$297.20 |

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| <p>BENE# 22/30G</p> <p>Roy, Laura 93 y/o; 1/22/1929 Income: \$1,315 R</p> <p>ARAW support \$1,500: Gifts: Hearing aids \$1,500 '22</p> | <p>DCOA Ann Raymond (508) 999-4717</p> | <p>"Would the ladies help me buy a new pair of glasses? I'm having a hard time seeing with these & it's getting worse."</p> | <p>Estimate for 2 pairs of glasses – BOGO 50% off</p> <p>f/u EM 2/25</p> | <p>Gift:</p> <ul style="list-style-type: none"> ▪ Estimate Glasses from BJs \$448.48 | <p>Gift:</p> <ul style="list-style-type: none"> ▪ Estimate Glasses from BJs (<i>One pair only</i>) |
| <p>BENE# 18/13G</p> <p>Estrella, Louise 73 y/o; 1/29/1948 Income: \$1,270 sub</p> <p>ARAW support \$4,517.91: Gifts: Dental \$2,000 '20 \$484 '19, Glasses \$138 '20; Auto \$507 '18 \$687 '19; Holiday \$150 '20 & '21</p> | <p>BA Pat Midurski (508) 717-0400</p> | <p>"I have so many health problems, I am in pain all the time and I just seem to have more problems all the time... My mattress is old and I will frequently sleep on the couch which isn't much better for my back."</p> | <p>Recent move to 1st floor</p> <p>History of insomnia</p> <p>Depression</p> | <p>Gift:</p> <ul style="list-style-type: none"> ▪ Estimate Mattress from Worley \$799 | <p>Gift:</p> <ul style="list-style-type: none"> ▪ Estimate Mattress from Worley \$799 |
| <p>BENE# 21-22/34</p> <p>Perry, Lorraine 75 y/o; 1/27/1947 Income: \$1,274 sub</p> <p>ARAW support: FLO only</p> | <p>BA Pat Midurski (508) 717-0400</p> | <p>"I would be so grateful if the ARAW could help me with my electric bill which has jumped due to using oxygen all the time. <i>I just wish I had the energy to cook but I am tired all the time. Getting into the kitchen to prepare a meal is overwhelming.</i>"</p> | <p>Continuous oxygen</p> <p>Breathing is labored with minimal exertion</p> <p>Legs get weak with use of rollator</p> <p>Friend who helps out</p> | <p>Monthly:</p> <ul style="list-style-type: none"> ▪ Eversource \$150 ▪ Carmen's Meal Delivery 3 meals/week - \$72 - \$120 | <p>Monthly:</p> <ul style="list-style-type: none"> ▪ Eversource \$150 ▪ Carmen's Meal Delivery 3 meals/week - \$72 - \$120 |

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| <p>New BENE# 21-22/35</p> <p>Sikorski, Barbara 82 y/o; 4/10/1940 Income: \$1,279 H</p> <p>ARAW support: New</p> | <p>FCOA Lucille Dauteuil</p> <p>(508) 979-4081</p> | <p>"My son took out a Home Equity loan My son also charged approximately \$2,800 to my Master Card for which I still owe \$2,500 and interest charges keep adding up. What worries me most is paying the Equity Loan & the Flood Insurance."</p> | <p>Son died in Nov 2021</p> <p>Negative \$136/mnth due to cc & home equity per son</p> <p>Fall risk</p> | <p>Monthly:</p> <ul style="list-style-type: none"> ▪ EPERS <p>Gift:</p> <ul style="list-style-type: none"> ▪ Invoice Home Equity balance \$3,759.39 | <p>Monthly:</p> <ul style="list-style-type: none"> ▪ EPERS <p>Gift:</p> <ul style="list-style-type: none"> ▪ Invoice Home Equity balance \$3,759.39 |
| <p>New BENE# 21-22/36</p> <p>Lajoie, Elizabeth 82 y/o; 1/10/1940 Income: \$715 R</p> <p>ARAW support: New</p> | <p>BA Pat Midurski</p> <p>(508) 717-0400</p> | <p>"My mom is worried about finances. She is getting a bit forgetful as well and I think this has not helped with her financial situation. She wants to maintain her independence and we respect that but it has become evident that she needs some community services to help her."</p> | <p>Referred by CESI</p> <p>Family owned tenement - no rent</p> <p>Family support</p> <p>SNAP just started; PACE/MOW/EPERS pending</p> | <p>Monthly:</p> <ul style="list-style-type: none"> ▪ Phone/internet \$110 | <p>Monthly:</p> <ul style="list-style-type: none"> ▪ Phone/internet \$110 |

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| <p>BENE# 96-97/09</p> <p>Pine, Hilda 86 y/o; 5/8/1935 Income: \$949 sub</p> <p>ARAW support \$105,529: Reoccurring: Cable \$129.46 '20, Nutrition \$490.80 '17 Gifts: CC \$193 '19, Car repair \$910 '19, Car ins \$511 '19, Dental \$2,925 '14, Holiday \$100-150 '06-21 Discontinued: BCBS \$559 '06-17, Stipend \$250-300 '06-19, EPERS \$51.95 '16-21</p> | <p style="text-align: center;">FCOA Carolyn D'Antoni (508) 979-4081</p> | <p>Hilda is diabetic so far controlled by medication. She is very worried about her knee & now is finding it very difficult to get around. She told me it is very painful & hard for her to do anything.</p> | <p>Changing from SWH to Navicare</p> <p>Navicare may cover cost of Glucerna in future</p> <p>In need of hearing aids – doesn't want to do anything about it at this time</p> <p>SWH no longer works with Steward</p> <p>SWH refusing to pay medical bill from 1/5/22; 2/1/22 Navicare</p> <p>Monthly bal \$227</p> | <p>Monthly:</p> <ul style="list-style-type: none"> ▪ Continued Cable \$129.46 ▪ Continued Glucerna \$490.80 <p>Gift:</p> <ul style="list-style-type: none"> ▪ Invoice Medical bill \$334 | <p>Monthly:</p> <ul style="list-style-type: none"> ▪ Continued Cable \$129.46 ▪ Continued Glucerna \$490.80 <p>Gift:</p> <ul style="list-style-type: none"> ▪ Invoice Medical bill \$334 <p><i>Please let us know if/when Fallon will cover Glucerna</i></p> |
| <p>BENE# FLO-21E-V</p> <p>Livramento, Betty Ann 73 y/o; 9/10/1948 Income: \$1,544 sub</p> <p>ARAW support \$709: Gifts: Chair \$559 '20, Holiday \$150 '20</p> | <p style="text-align: center;">FLO Sharon O'Malley (508) 717-0400</p> | | <p>Would like to continue with FLO program</p> | <p>Exception:</p> <ul style="list-style-type: none"> ▪ Income guidelines (Over \$44) | <p>Exception:</p> <ul style="list-style-type: none"> ▪ Income guidelines (Over \$44) |

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| <p>BENE# FLO-20E</p> <p>Lopes, Doreen 74 y/o; 8/12/1947 Income: \$1,077 sub</p> <p>ARAW support: FLO only</p> | <p>ALBA Sharon O'Malley (508) 717-0400</p> | <p>"I have been sleeping on my couch for some time now as my mattress has a large hole in the middle. It is very old and was second-hand when I got it. I used my CC to buy living room furniture & a rug so I will not charge any more."</p> | <p>Sleeping on couch</p> <p>Arthritis is progressing</p> | <p>Gift:</p> <ul style="list-style-type: none"> ▪ Estimate Mattress from Worley Beds \$489 | <p><i>Approved through EDDF</i></p> |
| <p>BENE# 21/20G</p> <p>Godinet, Muriel 71 y/o; 8/21/1950 Income: \$1,034 sub</p> <p>ARAW support \$748: Gifts: AC \$299 '21, TV \$299 '299, Holiday \$150 '21</p> | <p>WCOA Susan Routhier (508) 636-1026</p> | <p>Mrs. Godinet states her biggest worry is "getting sick". She has a blocked artery on the left side of her heart causing her shortness of breath. "When I do groceries I do one step at a time & get extremely out of breath."</p> | <p>Awaiting first floor apartment</p> | <p>Gift:</p> <p>Keurig coffee maker \$74.36</p> | <p><i>Declined. Beneficiary has enough funds for this purchase and a purchase of something like this is not part of the ARAW mission.</i></p> |
| <p>New BENE#</p> <p>Dos Santos, Maria 78 y/o; 7/9/1943 Income: \$550 H</p> <p>ARAW support: New</p> | <p>BA Pat Midurski (508) 717-0400</p> | <p>"My mother fell in the kitchen & tried to catch herself before hitting the floor. She grabbed the oven door & literally tore it off the oven. We had the repairman out but he can't fix it."</p> | <p>Referral from DCOA</p> <p>Portuguese speaking – app done with daughter</p> <p>Very low income</p> <p>PACE & CFC already explored</p> | <p>Gift:</p> <ul style="list-style-type: none"> ▪ Estimate Stove from Stan & Paul's with delivery & installation \$949 | <p><i>Withdrawn</i></p> |