OCTOBER 2023 | VER 10/27/23

Beneficiary	Biggest Concern	Notes	Specific Request	Decisions
New BENE# FLO-24N  Nunes, Debra 70 y/o; 2/19/1953 Income: \$1,459   sub  ARAW support: New  MEB: -\$173  ARAW: Pat	"I am paying for everything with CC. I am finding it more difficult to pay my bills every month. My friend told me about the ARAW & I hope you might be able to help me with my electric bill or with groceries. I am on disability and I get a doctor's note every 3 months for Eversource so they do not shut me off. I have a balance of more than \$900 & I have begun a payment plan of \$10/month which at times can be difficult to pay. Groceries have gotten outrageous."	Recently introduced to ARAW; difficulty keeping spending under control – want vs needs; attempting to find ways to reduce expenses – budget plan for electricity; ACP; 0% credit card applying for PACE  Negative MEB due to high credit card payments (if all paid)  Has signed up for financial workshops and encouraged friend to attend	Monthly: Participation in FLO Revaluation in 4 months	Monthly: Participation in FLO Revaluation in 4 months
Marshall, Edith 93 y/o; 3/16/1930 Income: \$1,818 R  ARAW support \$4,915: Reoccurring: Rent \$188 '22, Cable/phone/internet \$247 '22 Gifts: Holiday \$150 '22 FLO: Soup  MEB: \$110  ARAW: Ana	Edith worries that she won't make it to be 100 years old. She is trying her best to stay healthy. She is very grateful for all ARAW has done for her.	Ledgewood; referral: DCOA  Extreme HOH; supportive daughters; Rent increase (daughter to cover); sad that she is not able to participate in FLO; new phone thru state; seeks socialization - Dartmouth	Monthly:  Continuation of cable/phone/internet \$247  Continuation of rent assistance \$188  Gift:  CNN Membership \$700	Monthly:  Continuation of cable/phone/internet \$247  Continuation of rent assistance \$188  Gift:  CNN Membership \$700

OCTOBER 2023 | VER 10/27/23

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BENE# 19-20/33 Okpara, Priscilia 78 y/o; 2/4/1945 Income: \$960   sub  ARAW support \$1,364: Reoccurring: Charlie card \$20 '20, Cable \$58 '22 Gifts: Holiday \$150 '20-22 FLO: Luncheon, Lottery, Cab  MEB: \$102  ARAW: Pat	"I am so grateful for all the help I have received with the bus fare. That has been helpful. I enjoy walking but my legs are old now & painful. I went to Camp last week & everyone is using their phone & tablets. I have a tablet but I don't know how to use. My grandchildren want to teach me so we can communicate more frequently. I am willing to take classes as well. I appreciate any help I can get from the group. Blessings to you all!"	Relocated from Nigeria; 1 <sup>st</sup> language Igbo; sons help to support her; utilities bus to get to GNBCHC; spends a lot time at home watching TV and listening to music; enjoys FLO socialization	Monthly:  Continuation of SRTA Charlie Card \$20 Cable/phone \$70 (adding internet)	Monthly:  Continuation of SRTA Charlie Card \$20 Cable/phone \$70 (adding internet)
BENE# 23-24/16  Banville, Mildred 87 y/o; 8/22/1936 Income: \$1,320 H  ARAW support \$1,364: Gifts: RE Taxes \$1,241 '23  MEB: \$23  WCOA: Andrea	When asked what worries her the most, she giggled and stated, "Thunderstorms!" Then she said that her legs & her heart worries her. She is very concerned about her health. When asked what would be helpful for her, she said that fixing the house would be great.	Concerns between discrepancies from Feb to Oct info on application  Mortgage of \$550 – no mortgage in Feb – "forgot about it" during last review  Trash expense in Feb. \$50 – none now paying before the company shut  Decrease in grocery expense b/c of decrease in SNAP  MH Buy in application pending	Monthly: ■ Dumpster service \$74	Monthly: ■ Dumpster service \$74

OCTOBER 2023 | VER 10/27/23

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BENE# 17-18/22  Costa, Barbara 76 y/o; 7/10/1947 Income: \$1,043   sub  ARAW support \$10,507: Reoccurring: Cable/phone/internet \$215 '20 Gifts: Moving \$150 '23, Clothing \$46 '20, Holiday \$150 '18-22 FLO: Gift cards Discontinued: Taxi \$50 '18-23  MEB: \$118  ARAW: Pat	"I am getting used to my new apartment. I have more unpacking to do & my PCA is supposed to be helping me. I love the neighborhood & Seline loves the fenced in yard. However, I am lonely as no one visits me. When winter arrives, I will be inside more. I really miss my tablet which is broken (screen has multiple cracks and no longer works). I really want a tablet again but I cannot afford as I am now paying more bills than in my other apartment."	Recent move with complex landlord/PCA situation;  No need for taxi vouchers as PCA shops and neighbors help out, plus stores w/in walking distance  Tablet broken – used for games and music at night; with winter approaching anticipates being inside more and needs variety beyond her TV	Gift: ■ Amazon Fire Tablet 7" \$88.98	Gift: ■ Amazon Fire Tablet 7" \$88.98
BENE# 23/12G Waite, Cynthia 81 y/o; 8/21/192 Income: \$1,895   sub ARAW support \$1,381: Reoccurring: Personal care \$24 '23 Gifts: Lift chair \$868 '22, Holiday \$150 '22 FLO: Lottery MEB: \$80 ARAW: Pat	"With my CHF, I take large doses of Lasix which make me incontinent. I keep my commode in the living room but even then I lose control before I get to it. I am wearing adult diapers with pads inside & even then I leakThese chux pads from SWH are horrible. They are thin, small & nonabsorbentThey are trying to obtain permission to work with another vendor to get the better quality Chux. In the meanwhile, do you think the ARAW can help me?"	New Bedford Hotel; Ref: Nightengale VNA  Lasix causing increase urination and therefor incontinence; Attempting to have insurance pay for better Chux but ongoing process – gift to tide her over	Gift:  Personal care products \$15.98 (Chux for 4 months)	Gift:  Personal care products \$15.98 (Chux for 4 months)  If insurance does not come through, we will continue.

OCTOBER 2023 | VER 10/27/23

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BENE# 18-19/14  Robillard, Rita 96 y/o; 5/6/1927 Income: \$1,764 H  ARAW support \$10,477: Reoccurring: Pers care \$30- 130 '19 Gifts: Social day \$450 & \$120 '19, Holiday \$150 '19-22 Discontinued: Nutrition \$60-240 '19-22  MEB: \$165  ARAW: Ana	Per daughter Anna, "What worries mom the most is that I will place her in a nursing home, and unfortunately, I will have to when she can no longer use her rollator. Mom refuses 24-hour care which is free due to her MassHealth status. She has been very snappy with the helpers lately and kicks people out of the house."	Significant decrease in SNAP; only eating junk food; refusing full time care and move to LTC; getting frustrated and behavior issues affecting relationships; significant overall decline; no longer able to sit in porch swing; daughter involved and doing her best to help; casino trips are outline of enjoyment	Monthly:  Continuation of OTC products up to \$130 from Westport Apothecary  Ensure Max \$213 from Westport Apothecary	Monthly:  Continuation of OTC products up to \$130 from Westport Apothecary  Ensure Max \$213 from Westport Apothecary
BENE# 20-21/02 Cambra, Joan 87 y/o; 8/18/1936 Income: \$1,045   sub  ARAW support \$3,511: Reoccurring: Trans \$25-35 '20-22 Gift: Recliner \$612 '23, Mattress \$789 '22, Holiday \$150 '20 & 22  MEB: \$122  ARAW: Ana	"Not having an air conditioner and difficulty breathing is a huge worry for me."	Heat wave – ill fitting, illegal AC unit from Fresh Start; heath concern; AC on back order	<b>Gift:</b> ■ Estimate AC \$649.95 from Stan & Paul's	Approved EDDF

OCTOBER 2023 | VER 10/27/23

Beneficiary	Biggest Concern	Notes	Specific Request	Decisions
Souza, Ethel 87 y/o; 4/22/1936 Income: \$1,623   sub  ARAW support \$3,655: Reoccurring: OTC \$60 '21 Gifts: Car loan \$1,119 '22, Dental \$435 '22, Car repair \$280 '19, Holiday \$150 '21- 22 FLO: Luncheons, Tickets, GC, Ice cream  MEB: \$71  ARAW: Pat	"I brought my car into my mechanic for a routine oil change. While there I mentioned a squeaking noise that I heard on occasion. After a test ride, he informed me that I need new brakes, front & back. He said it is not urgent however they need to be done in the near future. I have put car repairs on my credit card but I am wondering if the ARAW might pay at least half of the cost to repair. I can charge the other half."	independent; Social group of	Gift: ■ Estimate Car repair (front & back brakes) \$1,002.66 from Dartmouth Tire	Approved EDDF