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Beneficiary	Biggest Concern	Notes	Specific Request	Decisions
New BENE# 24/13G  Sobral, Mary 98 y/o; 4/29/1925 Income: \$1,515 H  ARAW support: New MEB: \$0  ARAW: Ana	"What worries me the most is not being able to do repairs on my home." Mary is also very excited about being able to hear. She has been referred to ARAW 3 times & hasn't followed through.	98 years old; lives with son;  3 <sup>rd</sup> referral but no f/thru d/t anxiety; finally accepting of resources d/t work with FCOA; supportive children; on provides all care & home maintenance – but no \$ contribution; Mary in charge; home repairs are a concern – BBHFH referral; SC ENT contacted by ED re: appt	Exception:  Living alone guideline (son lives with her)  Gift:  Hearing aids up to \$5,600 (based on historical costs)	Exception:  Living alone guideline (son lives with her)  Gift:  Hearing aids up to \$5,600 (based on historical costs)
New BENE# 24/14G  Pereira, Maria "Stella" 71 y/o; 2/4/1952 Income: \$1,400 H  ARAW support: New  MEB: -\$513  ARAW: Ana	"Not being able to support myself. I don't know what I am going to do. He was my everything. I didn't expect for him to leave me."	Unsustainable but new situation; Retired salon owner; referral: "found newsletter" but sister is beneficiary; recent widow (as of 11/23); numerous health issues; period of significant adjustment; following up on "homework" - situation should look different soon; not eligible for husband's SS; had payment plan for vet bill but cannot fulfill w/o husband's income	Gift:  Statement Credit card \$575.61 Invoice 3 <sup>rd</sup> quarter real estate taxes \$743.77	Gift:  Statement Credit card \$575.61 Invoice 3 <sup>rd</sup> quarter real estate taxes \$743.77

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Beneficiary	Biggest Concern	Notes	Specific Request	Decisions
BENE# 23/02G  Kukstis, Ingrid  75 y/o; 2/7/1948  Income: \$1,510 sub  ARAW support \$1,357:  Gifts: Dental \$443 '23, Eye exam \$613 '22, Holiday \$150 '22-23  MEB: \$91  ARAW: Ana	"I have been struggling with my sleep. My mattress has lost its memory foam & it's worsening my back issues."	Oxford Terrace; auto lease ended – higher loan payment; recent purchase of new computer; suffering from poor sleep – 16 y/o mattress;	Gift:  Estimate Queen size mattress, box spring & mattress protector with recycling fee \$1,209	Gift:  Estimate Queen size mattress, box spring & mattress protector with recycling fee \$1,209
BENE# 22/31G  Monteiro, Linda 71 y/o; 11/20/1952 Income: \$1,097   sub  ARAW support \$1,527: Gifts: Table/chairs \$810 '23, TV \$418 '22, Holiday \$150 '22-23  MEB: \$4  ARAW: Ana	"My concern right now is getting a new mattress & lift chair from my insurance. My PT says I qualify but it will be a process. I am currently sleeping on the couch & it is awful. I need a new couch. It is 15 years old."	Sol-e-Mar; referral from CES; significant health issues; struggles financially; purchased new cell phone – paying installments; no progress on debt; doesn't charge but only able to pay minimum; declined ACCS and debt assistance; looks forward to paying off cards to be able to shop again; very lonely & struggles with basic home needs; socially isolated; CNN may help these issues	Gift: ■ CNN membership \$660	Gift: ■ CNN membership \$660

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Beneficiary	Biggest Concern	Notes	Specific Request	Decisions
<b>BENE# 23/28G Zych, Joanne</b> 73 y/o; 3/21/1950	"I am so panicked about	Dana Court; would be lost w/o car; car keeps her		
Income: \$1,451 sub  ARAW support \$3,199: Gifts: Dental \$1,813 '23, Car repair \$1,067 '23, Holiday \$150 '23 FLO: Luncheons, Soup, Farm  MEB: \$57	asking for ARAW help with more car repairs. I don't have the money & I cannot afford to buy a used car. I would be lost without my car."	independent & MH issue exclude easy use of public transportation; savings account for car insurance; avid volunteer – keeps her busy; last month she paid for 2 new tires and alignment	Gift:  Estimate Car repair \$1,077.02 (\$1,577.02 if new radiator required)	Gift:  Estimate Car repair \$1,077.02 (\$1,577.02 if new radiator required)
ARAW: Ana BENE# 15-16/02				
Simard, Agnes 82 y/o; 2/16/1941 Income: \$1,498   sub  ARAW support \$39,528: Reoccurring: \$701 '15 Gifts: Car repair \$103 '20, \$905 '19 & \$360 '18, Hearing aids \$3,000 '15, Dental \$3,154 '14, CC \$500 '14, Holiday \$100-150 '15-23 Discontinued: EPERS \$51.95 '15- 23, Newspaper \$100-200 '21-23 FLO: Soup, Luncheons, Tickets, Puzzle, Gift Cards, Puzzle  MEB: \$124  ARAW: Ana	"My brother is what is currently worrying me. I had to place him in long-term care & I am busy emptying out his apartment."	Bay Berry; discrepancy in income; had to purchase new car d/t accident – daughter helps; brother (long history of MH) recently placed in LTC; regrets d/c of EPERS – new heart issues (diff provider); family support; paid off credit – no debt;	Quarterly:  Continuation of BCBS \$715.74  Monthly: EPERS \$34.95  Gift: One time activation fee \$35 and shipping \$14.95	Quarterly:  Continuation of BCBS \$715.74  Monthly:  EPERS \$34.95  Gift:  One time activation fee \$35 and shipping \$14.95

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Beneficiary	Biggest Concern	Notes	Specific Request	Decisions
Charbonneau, Leila 79 y/o; 4/13/1944 Income: \$1,192   H  ARAW support \$36,044: Reoccurring: Cable/int \$39.99 '22 Gifts: Debt car repair \$1,550 '23, Glasses \$269 '18, TV \$380 '18, CNHC \$125 '17, Appliance \$661 '16, Plumber \$175 '22 & \$954 '15, CC \$401 '15, Dental \$600 '14, Car repair \$345 '20, \$270 '19, \$572 '18 & \$650 '14, RE Tax \$600-800 '14-17, HOI \$400- 1,544 '14-23, Car Ins \$300- 1,200 '15-23, Holiday \$100- 150 '16-23 Disc: Stipend \$100 '19 FLO: Luncheons, Gift Card  MEB: \$173  ARAW: Ana	"I always worry about my finances, but if I cannot afford to buy something or go out, I don't. I also worry about my health. I need a root canal, and I am having digestive issues. I also have a bad back & need a new mattress because mine is 35 years old."	Recent change in health insurance; increase in credit card use; friend can no longer help; sons "have their own life & student loans"; CB check will be used for property taxes; home repair grant denied bc it was for cosmetic reasons; CFC offered insulation but too much inventory in attic; needs new mattress	Monthly:  Continuation of cable/internet \$39.99  Gift:  2024-2025 Auto insurance \$1,178 (based off last year's rate)	Monthly:  Continuation of cable/internet \$39.99  Gift:  2024-2025 Auto insurance \$1,178 (based off last year's rate)

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Beneficiary	Biggest Concern	Notes	Specific Request	Decisions
DosSantos, Cathrina 74 y/o; 12/9/949 Income: \$1,673   sub  ARAW support \$19,552: Reoccurring: BCBS \$706 '20 Gifts: Pers care \$149.94 '22-23, Dental \$8,228 '20, Holiday \$150 '20-23  MEB: \$29  ARAW: Ana	"Insurance coverage is my biggest worry. ARAW has been so good to me & I am most likely not going to qualify for ARAW support of BCBS premium next year. I will just have to go to an insurance that is cheaper but I think I will manage just fine if this happens."	Oxford Terrace; increase in health issues; did not disclose significant cc debt last year; \$300+ MEB to \$29 MEB; has recently consolidated d/t \$10K+ debt (all but 2 cards); daughter helping with groceries; last year was fearful that ARAW support would end this year; BCBS important to her d/t NASH diagnosis	Exception: Income guideline (over \$23)  Quarterly: Continuation of BCBS \$715.74	Exception: Income guideline (over \$23)  Quarterly: Continuation of BCBS \$715.74

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